



## PROGRESS IN 2017-18

- Our outcome harvesting approach was mentioned by the Independent Commission for Aid Impact in their performance review of the Conflict, Stability and Security Fund's aid spending, with Saferworld recognised as an innovator in this field.
- Other organisations (PAX, CAFOD, Christian Aid, and Equal Access) asked us to support them in introducing outcome-focused monitoring. The Saferworld team has led on panels discussing adaptive programming, demonstrating our recognised expertise.
- We conducted an internal evaluation for a Saferworld project in Uganda and external evaluations for projects in Kenya, Sudan, South Sudan, Kyrgyzstan and Tajikistan.

## LEARNING AND ADAPTING

**Saferworld is committed to creating and sustaining a culture of active learning across the organisation. This means creating space and opportunities for staff and partners to share experiences, exchange insights, strengthen their abilities and skills, and use their knowledge to increase the impact of their work.**

Aside from external evaluations and project reviews, Saferworld encourages learning exchanges between teams and through participation in other programmes, supporting or reviewing the work of other teams. We have dedicated 'learning' staff across the organisation, and we are involving more partners and project participants in their outcome harvesting sessions.

In 2017-18 we developed and introduced new outcome monitoring software – the Kwantu Results App. This enables us to collect outcomes and activity reports across the organisation and run reports for each team, project and strategic objective; the app then displays the available data visually. We also reinvigorated our learning and practice group for staff working with communities to improve people's security and justice. The group promotes quality control, accountability and coherence across our programming.

### ASSESSING AND MANAGING RISKS

In 2017-18, managing risks associated with the safety of staff and partners working in conflict-affected environments remained a high priority. This was especially important given the ongoing expansion of Saferworld's work in many country contexts, such as Somalia/Somaliland, Pakistan and Yemen, and the deliberate focus on addressing complex drivers of conflict and insecurity in these environments.

As well as our robust risk assessment and management process that involves quarterly reassessments of Saferworld's risk register, the risk management team in London met quarterly to respond to emerging issues related to staff safety and security and organisational risks. Security assessments from the countries we work in were periodically reviewed and informed by mandatory risk and threat assessments, and then used to update our country security plans.

### POLICY AND REGULATIONS

In 2017-18 we re-evaluated the effectiveness and transparency of our safeguarding practices and we considered where improvements could be made. As an organisation:

- We make sure all employees create an environment in which anyone can come forward and report incidents, and we ensure that cases are dealt with quickly and effectively.
- We work closely with the sector to set up regulatory mechanisms for all agency staff, and we maintain appropriate safeguarding standards.

Following reviews, we created a safeguarding framework, improved our code of conduct, developed a separate sexual harassment policy, and developed a policy on preventing sexual violence and abuse.

We applied due diligence and new practices to ensure we are fully compliant with the new EU general data protection regulation (GDPR) introduced in May 2018. We have updated our privacy policy to reflect changes to how we process data, including our data retention policy. We have also outlined all of the different external services we use on our website and how these collect data on users. We have stepped up our reporting practice in line with increased requirements from the International Aid Transparency Initiative.

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“ [The outcome harvesting] approach involves everyone, and this is what I appreciate the most. We all feel the importance of our participation and what we are doing. ”

Bakhram Rakhmankulov, Foundation for Tolerance International, Kyrgyzstan

A woman in Issyk Kul, Kyrgyzstan.